

COGITATE

Monthly Newsletter

Customer Support

If you need to contact us for support, please press “2” when you call our toll-free line. This will assure that you reach the next available Cogitate employee.

Windows 7

Windows 7 is here and we’re pleased to announce that our software is fully compatible. If you have any questions, don’t hesitate to give us a call.

W2 Information

We have implemented a simplified method for printing your W2 forms that should eliminate questions regarding form selection.

We have verified that our W2 data gathering procedure is accurate when tested with the IRS’s AccuAge validation program.

Program Updates

Now that everyone has the new Cogitate Program Updater software installed, our “Downloads” web pages have been deactivated. If you want to download any new or updated software that we talk about in our newsletters, you will need to use the “Check for Updates” option under the Help menu in Mainstreet Management, Highway Management, and UtilAbility.

We urge you to run the Check for Updates program every week – either on Friday or Monday – to insure your software is always up to date.

New Print Option

An option has been added to print the word “Sample” on any Highway Management report if it is required.

UtilAbility Workaround Reminder

There is an alignment issue in UtilAbility when printing on non-standard paper (e.g., 8-1/2” X 14”). Our report software vendor has stated that an update to correct this problem won’t be available until sometime in the first quarter of 2010.

We have a temporary workaround for this problem. If you did not receive our email regarding this workaround, let us know and we’ll email it to you.

If you do not wish to receive these newsletters, please reply to this email and insert the word “Unsubscribe” in the subject line.