

COGITATE

Monthly Newsletter

Cheaper by the Dozen

We'd like to welcome the latest addition to the Loescher family: Miss Sarah Lynn Loescher, born June 3, 2009. And yes, this does make twelve!

Vendor Showcase

We'd like to thank all the folks who stopped by to say, "Hello" at the Spring District Meetings. It was nice seeing you all!

One of the things that we heard the other vendors "talking up" was their transition to the dot-net protocol. Cogitate has been taking advantage of the dot-net platform for the past two years.

Check for Updates Reminder

Now and then we hear from customers saying that they'd heard reports had been added or enhanced, or that a problem they thought had been fixed was still cropping up on some of their programs.

Remember: Starting with version 6037 – under the Help Menu bar – there is an item called "Check for Updates." An internet connection is required for this feature to work properly. Clicking this option will scan your hard drive and compare it against the current versions of reports and software. If updates are available, the new items will be downloaded and saved to the correct spot on your hard drive without any assistance. When the process has completed, you'll be notified. Before using this feature, make sure all users are logged out of the software. We suggest that you use the Check for Updates option once a week or so to make sure you're always up to date.

Backing up

Many of you have taken advantage of our offsite backup program, Data Refuge. If you're not making backups of your hard drive, you run the risk of losing critical data should some natural or unnatural disaster occur.

- Data Refuge runs by itself, based on times that you specify
- No need to purchase backup media (such as diskettes or CDs)
- You don't have to commit to a lengthy contract
- There's no charge for data recovery
- If you want a copy of your data on CD, there's a small charge for shipping and handling
- Your data is safe on our secure servers

For most of our customers, the cost is only \$10 a month. If you'd like more information about Data Refuge, please contact us.

Barb back on Part Time

Due to a recent mishap, Barb will be working from 8 a.m. to noon, Monday through Friday, while she nurses her husband for the next three months.

Support Increase Coming in October

Due to the recent economic downturn, we will be increasing our support charges effective October 1, 2009. The new support cost will be discussed in our July newsletter.

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