



Have questions about what you read this month in our newsletter?

Want more information about our products or services?

Visit our website:

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9G Backup

9G Backup is currently in the testing stage, and research is being done regarding alerts and email issues.

Marketing is gearing up for 9G Backup release date

Starting April 4th, our daily 9G Backup teasers will start popping up on social networks. Follow us each day to read about the features and benefits of our new backup software. Watch for a special announcement on May 1st.

R.I.P. Backup

Effective March 20, 2011, Data Refuge was shelved and the new 9G Backup software was put in place. Most of our Data Refuge customers switched over to the new 9G Backup.

Currently, customers who are using the pre-launch version of 9G are doing so free-of-charge. Once the software is officially launched we will start billing once more over the internet at the rate

of \$5.95 per 10GB of usage. If you're not using 9G Backup now, please sign up today and create your account. There's an extensive F.A.Q. file that will help you every step of the way.

March was Maintenance Month

Our programmers were a busy bunch in March, with new reports being written, and all the reports and applications in the Payroll module being checked thoroughly. Some reports may appear new but they're not; they're simply the new 2011 versions of the reports. Run the "Check for Updates" application to get all the updated reports and applications.

Vacations

Steve headed south for his vacation and sends his "Tip of the Month" from the beach: "When heading outside for some tanning or dabbling in the ocean remember to always wear a hat and smear on the sunscreen."

George and his lovely family will also be heading toward Florida on April 7th, and will return to work on April 18th. If you run into trouble, Brett (ext. #5) or Barb (ext. #8) will take questions and both will try to help you get out of any trouble in which you may find yourself.

Annoying Email Virus Alert

If you start receiving emails from someone you know but what they're sending you makes no sense or contains a link to disco.com/xxx.html, you should delete the message and do NOT follow the link. If you follow the link, the virus will be attached to your contacts file and send the virus email to everyone in your contacts list and when they follow the link it will be attached to THEIR contacts list and eventually slow down your system, and so forth and so on.

Aside from being mischievous, the virus won't harm your data. But every

time it's sent out, it just makes your contact list grow larger.

UtilAbility tip of the Month

New Customer Wizard

If you have not already used UtilAbility's New Customer Wizard, why not give it a try? You can access the New Customer Wizard under the Tools menu from the Main screen. It steps you through an easy and convenient process that allows you to quickly enter all the setup information for adding a New Customer. This includes the required information you would normally enter on their Customer Information, Account Information, Meter Information, and Service Information screens respectively. Since it is all available from one convenient location, you no longer have to open each Maintenance screen to add and save each record.

As you proceed through the pages,

UtilAbility will display helpful information to guide you through the process and you can click the Help button at any point along the way if you need more information or help with any step.

UtilAbility will ensure you have all the information required before proceeding to each new step and verify that you do not accidentally duplicate identification information (i.e. Account Numbers) that need to be unique among your customers.

Utilability Tip of the Month (cont.)

When you are done you simply click the Finish button to add your new Customer and all their associated records. If there are any unusual or advanced settings that are not available from the new Customer Wizard, you can still use the New Customer Wizard to add them and then modify the appropriate information for the records created by the new Customer Wizard upon completion.

Reminders from George

With the absence of George, he just wants to share with you to make sure HMS and MMS users are running version 6066 to and be sure to run a check for updates.

All Gaul is Divided into Three Parts

An Editorial by Jim Harlan

So wrote Julius Caesar in his writings about the Gallic Wars. Well, he said it in Latin but I see the same three-part division now regarding the computers.

Computers used to be about doing something. My very first computer commercial program was to find the cost of making hundreds of types of spaghetti. I've done about 6 different accounting systems to keep ledgers. I've used programs to create and edit text as I'm doing right now. I've used spread sheets to analyze costs and alternatives. There seems to be no end to productivity tools that are created for computers to help people do things. These are the Doers.

With the internet a new purpose, the second part, evolved: that of storing

information. Initially the internet was just about doing email but soon vast stores of information that the Doers created made the internet something that could be mined using search engines like Google.

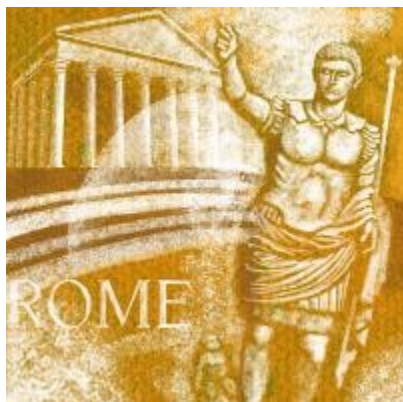
Everything is 'out there', even "All Gaul is divided into three parts". I'm continually amazed at what I can find. All this information is stored by the Data Domains which are clusters of server computers dedicated to making all this information available over the internet.

Finding whatever you need or are interested in has spawned a new type of computer user: the Diggers. Any PC can do the digging but now we have cell phones that can do it and the tablet or pad computers that can dig also. In fact, pad computers are almost exclusively used for digging or digesting all the content that's out there on the Data Domains.

So now all computerdom is divided into three parts: The Doers, the Data Domainers and the Diggers.

Computer hardware is getting specialized to match these three parts: The PCs, the Servers, and the Tablets. The PCs are for the doers, the Servers are for the Data Domains and the Tablets are for the Diggers. Each of these types requires a specialized computer system. The PCs have keyboards and large screens and lots of programs to help users do things. The Data Domain servers have many CPU cores, huge databases, and very broad internet bandwidth. The tablets used by the Diggers have portability, touch input, light weight, and small size.

Julius Caesar also said "Veni, Vidi, Vici," I came, I saw, I conquered. Now he would say, "I did, I stored data, I dug". But I don't know how to say that in Latin.



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